

## An important update for all Clients

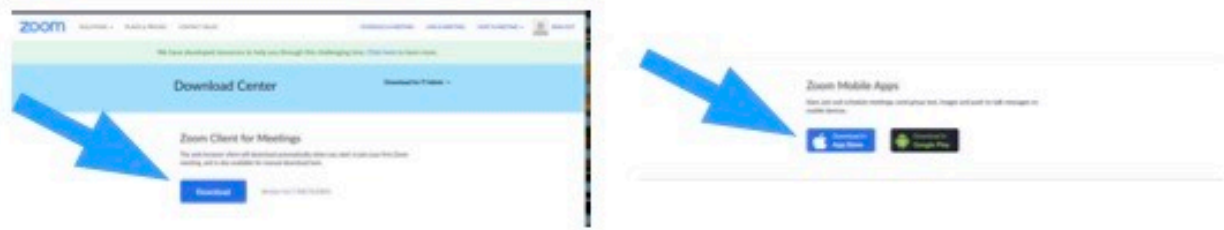
Due to the COVID-19 Shelter in Place Directive issued by the State of California all counseling appointments with Kerri will now be online video calls using the Zoom application.

If you wish to schedule a video call with Kerri please visit <https://www.fetterfree.org/book-online> or call/text Lori Lewis at (209) 200-3525.

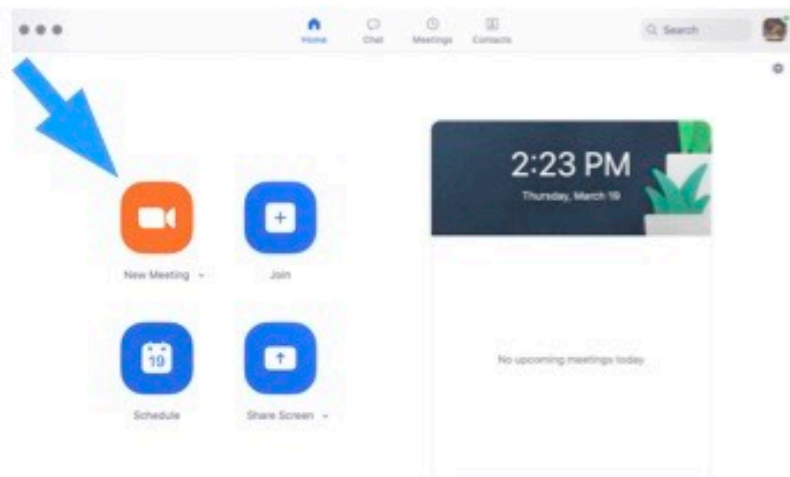
Once you have scheduled your appointment please take the following steps to set up your Zoom appointment:

1. Download the Zoom application NOW at: <https://zoom.us/support/download>
2. Select **Zoom Client for meetings** to download application for computers and laptops or choose Zoom Mobile Apps (Apple or Android) if you plan to use your phone for your counseling session.
3. Invite Kerri to join the session by entering email address. Select Email tab, then type this email [unfetteredministries@gmail.com](mailto:unfetteredministries@gmail.com) and send invite, do this at least 10 minutes before your counseling appointment is scheduled to start.
4. Finally, please pay for your video appointment one-hour prior by going to this link: <https://www.fetterfree.org/book-online> scroll to the bottom on the page and click on the “pay for my appointment button” that will take you to a Venmo link for Kerri Kenyon Dern enter the amount for the session and hit "pay". You will need to load the Venmo app with your back info in order to use this app. Here is the link: <https://venmo.com/signup>

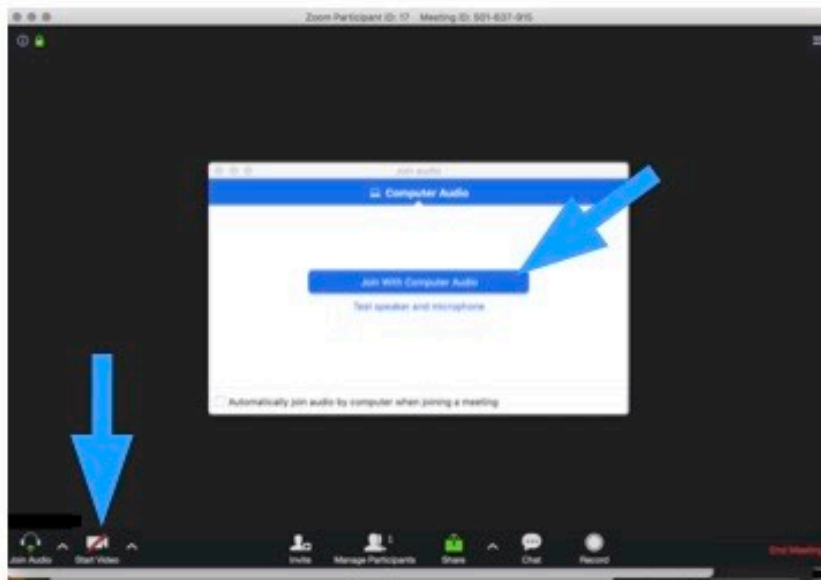
1. Download [zoom.us](https://zoom.us) application on your desktop, laptop, or mobile device



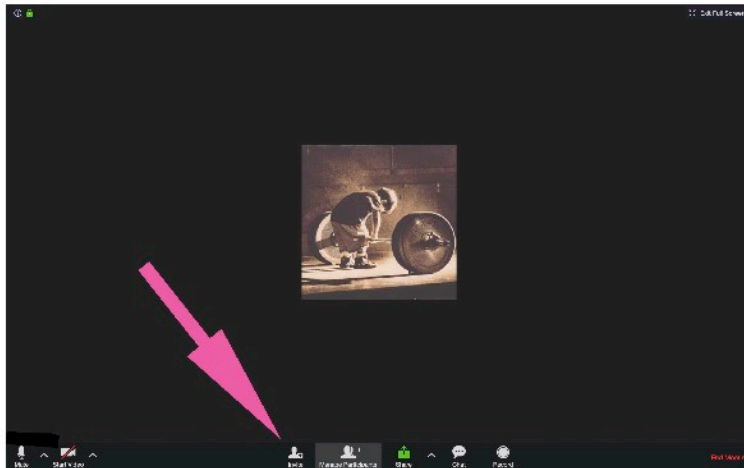
2. Open application and select New Meeting



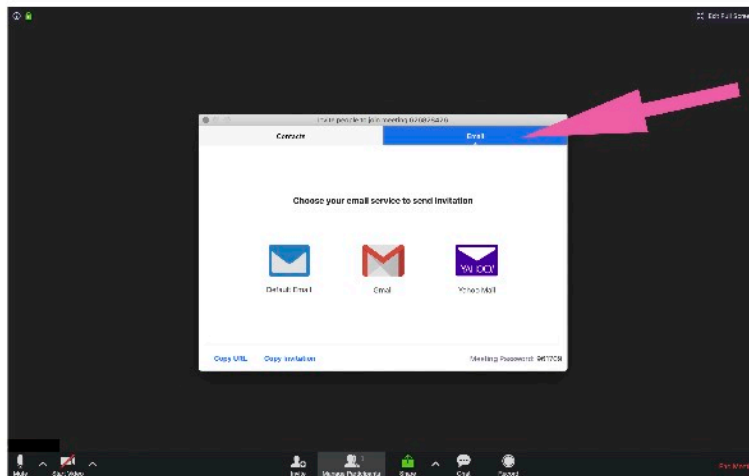
3. Select Join with computer Audio and make sure you Start Video so your camera will be on.



4. Select INVITE to initiate your meeting.



5. Select Email tab, then the email you use to send invitation.



6. Type in [unfetterredministries@gmail.com](mailto:unfetterredministries@gmail.com) and send Zoom invitation to initiate your meeting.

